



APPLETREE MEDICAL PRACTICE


Main Surgery: 47a Town Street, Duffield, Belper
Branch Surgery: 10 The Town, Little Eaton
Telephone: 01332 842288 www.appletreemmedical.co.uk

INFORMATION – Self Help - Easy online resources such as.....


Appletree's website	www.appletreemmedical.co.uk
NHS Choices website	www.nhs.uk
Patient UK website	www.patient.info
The NHS App	Suitable for tablets or smartphones.  

WHERE – which service?


Feeling unwell? Choose the right service

					
Self- Care	NHS 111	Pharmacist	GP (Doctor)	NHS Walk-in	A&E or 999
Hangover. Grazed knee. Sore throat. Cough.	Unsure? Confused? Need help?	Diarrhoea. Runny Nose. Painful cough. Headache.	Unwell. Vomiting. Ear pain. Back ache.	If you cannot get to the GP and it is not getting any better.	Choking. Severe bleeding. Chest pain. Blacking out.

HOW – to contact the surgery?

Telephone Number	01332 842288 - Monday to Friday - 8.00 am – 6.30 pm
Online Services: NHS App, Systmonline, Armid	Book appointments, Order Repeat prescriptions, view your online medical record, test results, hospital letters, organ donation, update contact details. Available 24/7. Ask at reception or go to our website for more details.
Prescription Ordering	<ul style="list-style-type: none"> Medicines Order Line – 0115 855 0260 Complete a medication order form at reception Order online via one of the online services
E-Consult 	Contact your doctor online by going to www.appletreemmedical.co.uk

WHEN?

Routine Non-Urgent	After 10.00am - Routine appointments are available to book for the coming weeks, either face to face or via the telephone.
Urgent 	Ring at 8.00am - If your problem is urgent, you will be added to the triage doctors list for a telephone call back to assess your needs.
Home Visits	Ring before 11.00am (if possible) - Please alert the receptionist that a home visit is required and you will be added to the triage doctors list for a telephone call back to assess your needs.
Test Results or routine enquiries	After 12 noon - These are also available on your online medical record.

Created in partnership with the Patient Participation Group (PPG) and Appletree Medical Practice

If you are interested in hearing more about the PPG, please email: appletreppg@gmail.com