**Minutes of Appletree PPG Meeting 81**

**26th April 2023, 6.30pm – 8.30pm**

**Attendees: George Newton (Chair), John Rowland (Deputy Chair), David Nove, John George, John**

**Beavis, Sue Morris, Sandra Zydzienoswki, John Lound**

**From Appletree: Lianne Burke (PM), Karl Anderson (GP Partner)**

**Apologies: David Greatorex, Wendy Palmer, Roy Guildford, Evelyn Nove**

**Opening and welcome**: George Newton welcomed everyone to the 81sth PPG meeting.

1. **Present and apologies**: see above
2. **Matters arising:** NTR

**Standing Items:**

1. **Minutes of previous meeting** (Jan 2023)

Approved by John Beavis & Sue Morris

1. **Action Plan**

* Following the PPG patient survey, a sub-group was formed to look at ways the surgery could better communicate to its patient population. From the survey results one of the key issues was around 'when and how' to contact the surgery. It was agreed to create some posters to display at various locations across the locality (draft poster attached). Depending on space, leaflets were also produced enabling patients to take away information.

1. **Other patient representative bodies (as appropriate)**

Helping Hands –

* Currently have a visiting Chiropodist – this is chargeable to the patient
* Memory Café had its first meeting recently which was believed to be a success.
* Helping Hands are looking to introducing a 'help with technology' session to help advise those struggling with basics IT.

1. **PPG recruitment drive**

A sub-group has been formed to look at how the PPG can recruit new members - John George, George Newton, John Beavis & Lianne Burke volunteered to be involved. Lianne will set up a meeting.

1. **Appletree Update**

* **Covid 19 Spring Boosters**. Appletree have not offered the Spring Booster this year but are hopeful to be offering the Autumn booster alongside the flu vaccine. Standard NHS Text messages have been sent out to the patients who fit the criteria for the spring booster (over 75's and immunosuppressed patients). Feedback from the PPG advised that there was varying degrees of success when trying to book via the link. Also, for those reverting to ringing 119, there was a lengthy queue so again not a particularly slick system. Lianne advised that this is a national booking link and was out of the surgeries control.
* Appletree was pleased to report that they have been successful in their recent GP recruitment drive and have secured two new GPs - **Dr Olivia Hale and Dr Melissa Denman**. Some of you may be familiar with Dr Denman as she has been a registrar at the practice for the last year.
* **Dr Ruth Hewitt** has now stepped down from the GP Partnership but will continue working at the practice as a salaried GP on reduced hours.
* The **Extended hours** (evenings and Saturdays) offered by the Belper Primary Care Network (PCN) is growing at a fast pace and there are a variety of clinics on offer. Patients will need to travel to either Whitemoor Medical Practice in Belper or Arthur Medical Practice in Horsley Woodhouse, but appointments can be booked via our reception
* **New GP contract** states that surgeries will no longer be able to ask patients to call back at 8.00am the next day, instead the receptionist needs to signpost the patient to the most appropriate service for their needs. This may be an appointment with the triage GP, routine appointment with a clinician in the future (up to 4 weeks away), referral to the Pharmacy Consultation Scheme, an appointment in the evening or weekend at one of the extended access clinics, advise you to contact 111 or go to the Derby Walk-in centre. This will mean that you are offered a service of some kind, although this may not be the service of your choice!

**Other Items:**

**Any other business. NTR**

**NEXT MEETING: WEDNESDAY 26th July 2023**